

**Position Title: Program Manager (Full-Time, Salaried)** 

**Purpose:** Provide day to day program management including employees, volunteers and operations. Aid in development of new programs through The Root Cellar's Portland location.

#### **KEY RESPONSIBILITIES**

# Staff Management

- Lead/manage all staff and day-to-day program operations of the ministry
- Communicate and champion organizational vision, mission, and values in all activities and programs
- Understand, communicate, and implement the organization's policies and procedures as it relates to the designated programs
- Develop and maintain open communications with staff through both formal and informal channels.
- Assist the Executive Director and staff in program evaluation and new program development
- Provide spiritual encouragement to staff and volunteers as it relates to organizational mission
- Assist the Executive Director in providing annual review for all staff members

## • External Relationships

- Develop and maintain positive relationships with neighbors and their families, program volunteers, partner organizations and churches
- Participate in the life and development of the target neighborhoods of The Root Cellar
- Manage and recruit volunteers

## General Operations

- Contribute to overall communications needs regarding Root Cellar programing or events (i.e. website, social media update, newsletter articles, etc.)
- Maintain accurate data regarding programs and impact
- Work with the Executive Director to develop overall organization strategy, mission, values, etc.



#### **QUALIFICATIONS**

- Strong commitment to the Gospel of Jesus and active participation at a local church
- Ability to be flexible and respond to diverse challenges and individuals with an attitude of service and love
- Be comfortable and welcoming to a diverse neighborhood population
- Ability to learn on the go, work in a team environment
- Ability to lead and communicate with others effectively
- Demonstrated strong written and oral communication
- Understanding of neighborhood challenges and dynamics will be helpful
- Pleasant manner, patience, problem-solving ability, dependability a must
- Strong computer skills including Google Drive, Microsoft Office Suite, database
- Have a valid Driver's License and good driving record
- Bachelor's Degree
- Understanding/experience of refugee/immigrant process and diverse populations necessary
- 3 5 years experience in ministry or related human services work preferred

**Reports to**: the Executive Director.

**Time Commitment:** 40 Hours per week, with flexibility depending on program activities.

Compensation: TBD

Benefits: Health Care Coverage, Sick Days, 3 Weeks Vacation